

PERSON SPECIFICATION

POST TITLE: Parking Manager

GRADE: SM3

SERVICE: Finance, Policy & Development

CRITERIA	ESSENTIAL	DESIRABLE	HOW IDENTIFIED
EXPERIENCE	<p>At least 5 years experience in leading an operational parking enforcement service.</p> <p>Experience of leading large teams, motivating and developing them to their full potential.</p> <p>Experience in financial planning and budget management</p> <p>Knowledge and experience in the interpretation and application of legislation to ensure compliance.</p>	<p>Experience of working in Public Sector Authority</p> <p>Experience in the use of ParkMap by Buchanan</p> <p>Experience in the use of ICES 360 system</p>	Application form and Interview
QUALIFICATIONS	Graduate or equivalent qualification		Inspect Certificate
DISPOSITION/ ATTITUDE	<p>Positive, proactive, can-do attitude.</p> <p>Enjoys leading their team, will be their advocate and will encourage learning and development.</p> <p>A passion for continuous improvement and excellent customer service.</p> <p>Enjoys interaction with customers and derives satisfaction from helping the community.</p> <p>Willingness to be flexible, including occasional evening/early morning work.</p>		Interview
PRACTICAL & INTELLECTUAL SKILLS	<p>Confident, self motivated and a great communicator with excellent customer service skills. Must be able to effectively communicate with senior managers, members, stakeholders, the public and staff at all levels.</p> <p>Excellent commercial, analytical and decision making skills.</p> <p>Excellent influencing skills including the ability to explain complex and technical</p>		Application and Interview

	<p>data and concepts.</p> <p>Highly developed interpersonal skills, political awareness and the ability to influence, negotiate and represent the council at a senior level.</p> <p>Excellent written and oral communication skills including report writing and presentations.</p> <p>Excellent problem solving skills and the ability to think innovatively.</p>		
SPECIAL REQUIREMENTS	<p>Must be available to work occasionally in the evening to attend meetings.</p>		